

## Eastern West Virginia Community & Technical College

Board of Governors MEETING AGENDA

October 17, 2012 12:00 pm Eastern Campus; Moorefield, WV

## BOARD MEMBERS:

Robert Tissue, Chair Debra Backus Curtis Durst Curtis Hakala Douglas Lambert Melissa Shank Scott Staley, Vice Chair Dixie Bean Richard Gillespie Robert Hott Faron Shanholtz D. Scott Sherman

Dr. Charles Terrell, President

Eastern West Virginia Community and Technical College Board of Governors Eastern Campus Moorefield, West Virginia

### **STANDING COMMITTEES**

ACADEMIC & STUDENT PROGRAMS COMMITTEE:

MELISSA SHANK CURTIS HAKALA DEBRA BACKUS DIXIE BEAN PERSONNEL COMMITTEE: ROBERT TISSUE, CHAIR D. SCOTT SHERMAN DOUGLAS LAMBERT CURTIS DURST DIXIE BEAN

FINANCE & ADMINISTRATION COMMITTEE: ROBERT TISSUE, CHAIR D. SCOTT SHERMAN ROB TISSUE ROBERT HOTT SPECIAL COMMITTEES **BOARD OPERATIONS COMMITTEE:** 

Facilities Committee: Scott Sherman, Committee Chair Debra Backus Dixie Bean Bob Hott Robert Tissue FOUNDERS AWARD COMMITTEE: ROBERT TISSUE, CHAIR Eastern West Virginia Community and Technical College

Board of Governors

Meeting of October 17, 2012

12:00 pm

Eastern Campus; Moorefield, WV

- I. Call to Order: New Staff Introduction: Greg Zirk, Workforce Project Manager
- II. Action Items:

Α.	Minutes – 09-20-12	Page 6
В.	Governance Manual Update	see attachment
С.	LOT Activity – BP 3.10	Page 8
D.	Program Audits: Auto Tech (AAS & CAS)	Page 10

# III. Board Chair's report:

- A. Committees Reports:
- B. Misc.

## IV. President's Report:

Α.	AR 3.2	Page 33
В.	Contacts	Page 35

C. Other Updates:

Strategic Plan				
Aligning goals with AACC report				
Student Success				
• Fall 2012 HC 813 +34 FTEs 447 +8.2				
<ul> <li>Fall 2011 HC 779 FTEs 438.8</li> </ul>				
College Completer agenda				
<ul> <li>Developmental Education strategies Sarah Tucker</li> </ul>				
Workforce Development				
Kingsford Coal Fork Lift train the trainer				
Green up Entrepreneurship class				
<ul> <li>Purchasing 20 iPads for a mobile training lab</li> </ul>				
<ul> <li>Cosmetology training partnership with South Branch</li> </ul>				
<ul> <li>Setting expectations 1000 HC 500 FTEs</li> </ul>				
Economic and Education Partnership				
Serve More Adults				
Capon Bridge initiative				
Shepherd University				
American Public University				
Resources				
Legislative Agenda Planning meeting				

- Budget outcomes are unknown. Will impact FY 14 reserves
- Proposed Performance based budget model Plymale
- Banner Finance
- Dynamic Campus audit
- Technology Center update Fire Marshall
- Federal Opportunities Seminar Nov 18-19
- Shell Energy donation 5K

Williamson and Fudge (collection of Accounts Receivables)
Reaccreditation

October 19 Criteria teams to complete assignments.
 Assessment & Institutional Effectiveness

Program audits

Alignment of Budget & Planning Processes

How to balance new initiatives and enrollment growth with a reduction in appropriations

Campus Safety and Security

- Mock Drill training scheduled on November 2 with Bryan
  Ward
- Voice Dialer
- V. **Executive Session:** Pursuant to state code **§6-9A-4** the Board will accept a motion to move into executive session regarding a personnel matter.
- VI. Next Meeting: November 21, 2012
- VII. Adjournment:

Eastern West Virginia Community and Technical College

Board of Governors

Meeting of September 20, 2012

### 12:00 pm

Eastern's Main Campus, Moorefield, WV

Eastern West Virginia Community and Technical College

Board of Governors - Meeting of September 19, 2012 - 12:00 pm

#### DRAFT MINUTES

Eastern Campus; Moorefield, WV

**Attending**: Robert Tissue, Chair; Robert Hott; Douglas Lambert; Debra Backus; Curtis Hakala; Curt Durst; Melissa Shank; Scott Staley; C. Terrell; D. Kelly, Recorder.

Staff Introduced to Board: Debbie Nelson; Tammy Ours; Ann Degnan;

Not Attending: Dixie Bean; Faron Shanholtz; Richard Gillespie; D. Scott Sherman

#### I. Call to Order:

- The meeting was called to order by Chair Tissue at 12:00 pm.
- Introductions of staff

#### II. Action Items:

- E. Oath of Office administered to Melissa Shank by President Terrell.
- F. Minutes 06-28-12 *M: D. Lambert S: C. Hakala. Motion to accept minutes as presented. Motion carried.*
- G. Governance Manual Update Item tabled: *M: R. Hott S: D. Lambert. Motion to table item carried.*

Dr. Terrell gave a brief update on the Governance Manual which will is in process of final revision by the President's Cabinet and posted for internal review. The manual will is to be submitted to the Board in October.

- H. LOT Activity BPs: None to review
- I. Program Audits: None to review

#### III. Board Chair's report:

#### C. Committees Reports:

Chair Tissue gave an update on the Facilities Committee meeting. Informed Board of college grounds boundaries – the executive committee (RDA) has a lien on the land being discussed. Discussed possible "forgiveness" of lien amount should the land be developed?

Data requested by the RDA will be presented in a to Charleston's Council of Infrastructure (Lender). Dr. Terrell discussed Eastern's vision for growth.

Wing plans were presented to review with revisions to accommodate WF training; also presented were plans for the full size wing.

Grant related e-mails were shared with the Board Chair who gave a brief update that our Delegates are working toward identifying funds to help Eastern move forward with this project.

Discussed renewal of the lease of the Technology Center in Petersburg:

D. Misc.

#### IV. President's Report:

D. Communications and Marketing Strategies Invite Jessica Lamb and Daniel Silver to provide an update

J. Markwood and D. Silver presented focus of their individual positions.

- E. Recognition of new employees:
  - Shirley Murphy 8/1
  - Ann Degnan 9/17
  - Paul Harman (temporary)
  - Various adjuncts
- F. Contacts
- G. Other Updates:

Strategic Plan					
Revised plan to be reviewed					
Student Success					
<ul> <li>Enrollment, retention and student success #</li> <li>Nolan Browning, College Completion Oversight Committee (CCOC) visit scheduled for 9/18</li> <li>College tours</li> </ul>					
Workforce Development					
<ul> <li>State-wide Workforce meeting with Greg Morris, September 6</li> <li>Allied Health Sector-Based meeting, 9/12</li> <li>Manufacturing/Energy Sector-Based meeting, 9/20</li> <li>Economic Development Summit, September 20</li> </ul>					
Serve More Adults					
<ul> <li>Shepherd-Elementary Education agreement Robert Eagle and Deb Backus</li> <li>ABE applications</li> <li>Capon Bridge meeting, 9/11 1:00 pm</li> </ul>					
Resources					
<ul> <li>Proposed budget cuts and performance based funding 9/13 meeting with Senator Plymale</li> <li>Technology Center, Petersburg</li> <li>Moorefield Campus expansion</li> <li>Diversity grant schedule dates for fall and spring Jerome Frederick Amy Crites</li> <li>Mott's Foundation Letter of Inquiry</li> <li>Resignation-Grady Bradfield</li> </ul>					
Reaccreditation					
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Assessn	nent & Institutional Effectiveness
•	
Alignme	nt of Budget & Planning Processes
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Campus	Safety and Security
•	Training and mock drill for faculty and staff set date to invite Bryan Ward
•	Phone line to be installed for alert button
•	Safety/Security concerns

## V. Next Meeting: October 17, 2012

## VI. Adjournment:

The meeting was adjourned at 2:00pm by Chair Tissue upon a motion by R. Hott with a second by C. Hakala.

Respectfully Submitted by Dreama Kelly, Recorder

Robert Tissue, Chair

Date

Eastern West Virginia Community and Technical College Board of Governors Meeting of October 17, 2012

ITEM:			Approval Board Policy 3.10		
COMMITTEE:			Committee of the Whole		
RECOMMENDED RESOLUTION:		ESOLUTION:	Resolved, That the Board of Governors approve changes as previously approved by the President's Cabinet.		
BACKGROUND:			See below		
Eastern West Virginia Community & Technical College					
POLICY NO. 1	POLICY NO. BP-3.10				
TITLE:		CATALOG ADHERENCE			
SECTION 1.		GENERAL			
1.1	Scope				
1.2	Authorit	У			
1.3	Effective	e Date	July 17, 2003		
SECTION 2.		STATEMENT			

Eastern West Virginia Community and Technical College's Academic Catalog contains official announcements of College policies, programs of study and courses offered for the period specified therein. The College reserves the right to repeal, revise or amend the information contained in the Catalog.

Interim Catalog Addenda may be issued during the life of any edition of the Catalog. It is the responsibility of the student to read and abide by the Catalog and any of the subsequent Addenda that may be published. Such Addenda will be available from the Learner Support Services staff in the College's Headquarters and from the Access Center Advisors at each of the College's Access Centers College's official web site.

Students enrolling at Eastern West Virginia Community & Technical College must follow the program requirements listed in the Catalog in effect at the time of entry into the College (provided graduation requirements are completed within five years). Students have the option of meeting program requirements in a later Catalog provided that they make a formal written request to the Dean for Learner

Support Services of Academic and Student Services and that they meet all requirements of the later Catalog.

This policy does not imply that the College will necessarily continue to offer all courses needed to complete all programs for which students may have enrolled. If a substitution course is needed, a suitable course must be recommended by the advisor and approved by the Dean for Academic Services Academic and Student Services prior to the student enrolling in the course.

BOARD OF GOVERNORS, CHAIR

<u>July 17, 2003</u> Date Eastern West Virginia Community and Technical College Board of Governors Meeting of October 17, 2012

ITEM:	Approval AAS-ATT
COMMITTEE:	Committee of the Whole
RECOMMENDED RESOLUTION:	Resolved, That the Board of Governors approve the following program audit review
BACKGROUND:	See below

# **Post-Audit Review**

**For Occupational Programs Implemented Under the Provisions of Series 37** West Virginia Council for Community and Technical College Education Institution: Eastern West Virginia Community and Technical College Program (Degree and Title): Automotive Associate in Applied Science Degree CIP Code: 47.0604 I. Introduction

The Automotive Technology (ATT) program provides a technical education at the associate degree level. Through instruction and practical application, students gain knowledge and skills required of the modern automotive technician.

Successful completion of the Automotive Technology program will allow graduates to enter the workforce at the technician level. They are prepared to apply the knowledge and skills developed in lectures and laboratories to diagnose, troubleshoot and repair today's complex vehicles.

Students learn to comply with personal and environmental safety practices associated with clothing; eye protection; hand tools; power equipment; proper ventilation; and the handling, storage and disposal of chemicals/materials in accordance with local, state, and federal safety and environmental regulations.

The Automotive Technology curriculum prepares graduates to work in dealerships, independent repair facilities, automotive suppliers, distributorships and sales. The graduate is prepared to become self-employed in the automotive repair field. Typical salaries for automotive technicians in our area range from \$12 to \$18 dollars per hour. In addition, most larger maintenance shops include medical benefits.

The first year is designed to allow a student to obtain a certificate level education; the second year completes the AAS degree and will provide additional education to students in advanced maintenance areas.

Eastern has spent considerable time and resources marketing this program in the past year. We expect to see increased enrolment as a result. The automotive program is an expensive technical program with a small student to instructor ratio. This will make it very difficult to be a self sufficient program relying purely on tuition. Instructor salaries are higher in order to attract qualified faculty. Approved by Assessment: Approved by LOT: Approved by Cabinet: 09-14-12 Approved by Board of Governors: Page 2

## II. Goals and Objectives

# **Program Goals**

The program was developed with the help of local industries throughout Eastern WVCTC's six county service district. The goals of the program were to educate individuals to help them move to higher level positions within automotive repair shops, and to help supply future needs for automotive technicians. Discussions of having "people in the pipeline" were a constant thread throughout the meetings and course development. Automotive technician employers throughout our district have been involved in our original discussions and more importantly our continuing advisory meetings.

## **Program Need**

The Potomac Highlands Region of West Virginia does not offer a post secondary program in Automotive Technology that prepares its graduates to enter the highly technical and competitive automotive industry. Emphasis will be directed to preparing the graduates to pass ASE industry recognized certification tests. These certifications will enable the program graduates to obtain jobs that pay an average wage of \$12.00 to over \$18.00 per hour. The closest similar automotive training degree programs are at Allegany College of Maryland and Blue Ridge Community College in Weyers Cave, Virginia. Many of the Career and Technical Education adult and secondary students in Eastern's service region traveled out-of-state to specialty schools to obtain the skills to be able to pass the rigid ASE national certification exams required for the technicians working in the better repair shops. Recent graduates of the South Branch Career and Technical Center have spent between \$25,000.00 and \$35,000.00 per student to obtain this advanced training at schools such as:

□ College of Technologies at the University of Northwestern Ohio, Lima, Ohio

U Wyoming Technical Institute, Pennsylvania

Universal Technical Institute, Inc., Mooresville, North Carolina

□ Advance Technical Institute, Norfolk, Virginia

This program will is now offered on the EWVCTC Technology Center located in Petersburg, WV. III. Assessment

**Program Level Assessment** Approved by Assessment: Approved by LOT: Approved by Cabinet: 09-14-12 Approved by Board of Governors: Page 3

The assessment of the Certificate and Associate in Applied Science degree programs in Automotive Technology will follow assessment instruments and standards to discern student academic achievement and course effectiveness in meeting the certificate goals and course outcomes. Completion Rate/course level: At least 80% of students enrolling in the certificate will successfully complete the course(s). This will be determined after registration each semester based on enrollment numbers. At least 80% of the students will demonstrate mastery of the course outcomes by earning at least a 70% average in each course through a variety of classroom assessments.

□ Drop Rate: Beginning in Spring 2009 the drop rate for Certificate in Automotive Technology will be tracked. Beginning in Spring 2010 the drop rate for the Associate in Applied Science degree program will be tracked.

 $\Box$  Course-level effectiveness: Course outcomes for all of the Automotive Technology courses will be assessed. At least five outcomes from each course will be assessed. Exam questions linked to course learning outcomes will be included in the final exam.

□ Persistence Rate: Students in Automotive Technology will be tracked throughout their course of study to determine persistence of completion in the Certificate and AAS degree programs.

□ Graduation Rate: At least 70% of students enrolling in the Certificate and AAS degree programs in Automotive Technology will successfully complete the certificate within a reasonable time based on full-time or part-time implementation. This will be measured by the number obtaining a Certificate and/or AAS degree.

□ Syllabus Analysis: Syllabus analysis will be conducted on an annual basis to assure consistency of outcomes with Mater Course Record Forms and among sections of specific courses.

□ Transcript Analysis: Transcript analysis will be conducted as triggered by deficiencies in course level assessment activities.

□ Advisory Committee Review: Annual advisory committee review will provide qualitative evaluation of program effectiveness in meeting regional paraprofessional educator needs.

□ Course evaluation surveys will be used as indirect assessment measures of student success and satisfaction.

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☑ Graduate Placement Rate: Tracking of students completing the Certificate and AAS degree programs in Automotive Technology will be done by a survey to determine the number of graduates obtaining employment in their field of study. The survey will include questions to collect data on location, salary, job preparedness, and reasons why graduates are not working in their field if applicable.

All technical courses are assessed on a two year cycle. Student observation task sheets serve as the data source for course learning outcome assessment. Results in two course assessment reports (ATT 105, ATT 107, ATT 207) identified a learning outcome not being satisfactorily met at the minimum performance standard. As a result, course materials were reviewed and amended to place more emphasis and allow more application time in the lab portion of these courses. Results of this change will be monitored through the next assessment cycle. Based on recommendations from the faculty the program has been changed to require that all courses in the major must be completed with a 2.0 or grade of C of better.

## IV. Curriculum

A. Include a summary of degree requirements (including entrance standards and exit standards) and provide commentary on significant features of the curriculum.

B. Provide a list of courses along with the number of credit hours required for each course. Include specific course titles and numbers. Label as Appendix I.

C. Submit a listing of the course delivery modes.

A. Summary of Degree Requirements

The Automotive AAS program requires students to be capable of computations in Algebra as well as reading comprehension and communications skills.

Significant features of the ATT program are the actual hours of "hands on" experience.

Many of the students entering this degree program are tactile learners and tend not to do as well in lecture only courses. We have designed the courses to not only teach basics and fundamentals, but to help students understand why they need to learn these functions. The program incorporated multiple instructional methods to address diverse learning styles.

B. The courses lists with credit hours are listed in Appendix I.

C. Course Delivery Modes

These courses all have a lecture and a laboratory component where students get hands on experience working on systems and equipment. Computerized trainers are incorporated throughout the curriculum to enhance the learning opportunities. All trainers can be programmed to provide additional emphasis on specific technical skills as deemed Approved by Assessment: Approved by LOT: Approved by Cabinet: 09-14-12 Approved by Board of Governors: Page 5

appropriate through assessment or advisory committee recommendations. Students learn all areas of automotive basic maintenance. The following are skills emphasized by the Automotive Technology Advisory Committee:

 $\hfill\square$  Apply accepted safety and health practices in the workplace.

Use proper tools and instrumentation to diagnose, troubleshoot and repair braking systems.

 $\Box$  Use proper tools and instrumentation to diagnose, troubleshoot and repair automotive suspension and steering systems.

□ Use proper tools and instrumentation to diagnose, troubleshoot and repair automotive engines.

 $\Box$  Use proper tools and instrumentation to diagnose, troubleshoot and repair automotive electrical and electronic systems and components.

 $\Box$  Use proper tools and instrumentation to diagnose, troubleshoot and repair automotive heating systems.

 $\hfill\square$  Use proper tools and instrumentation to diagnose, troubleshoot and repair automotive air conditioning systems.

 $\Box$  Use proper tools and instrumentation to diagnose, troubleshoot and repair manual drive trains and axles in automobiles.

 $\Box$  Use proper tools and instrumentation to diagnose, troubleshoot and repair automobiles with automatics transmissions and transaxles.

□ Develop scientific knowledge and mathematical analytical skills and techniques.

□ Demonstrate an appreciation and awareness of human and cultural diversity in life as well as the workplace.

□ Apply effective written and oral communication skills.

□ Demonstrate computer literacy.

## V. Faculty

Submit information on the total number of full-time and part-time faculty utilized per year to deliver the program. Use Appendix II forms. The narrative should summarize points relating to faculty teaching courses within the major (percentage of faculty holding tenure, extent of use of part-time faculty, level of academic preparation, etc.) Data on part-time faculty may be abbreviated, but should minimally include academic degree held and list of courses taught.

The Automotive Program currently utilizes two instructors. Mr. Swick is our full time faculty, who teaches all first year courses. He is talented and holds nine ASE certifications. Our second faculty member is Mr. Byard who is an adjunct faculty. Mr. Byard is employed in the automotive industry and is currently a shop manager. Data on individual instructors, their education and courses taught are contained in Appendix II. All of our instructors have many years of professional experience ranging from 7 - 30 years in industry and 2 to 20 years in educational settings. Approved by Assessment: Approved by LOT: Approved by Cabinet: 09-14-12 Approved by Board of Governors: Page 6

VI. Enrollment and Graduates

A. Submit data indicating the headcount and full time equivalency (FTE) enrollment along with the number of graduates for each year the program has been in existence. Label as Appendix III. Data on headcount and graduates is contained in Appendix III.

Automotive students are in many cases non traditional learners. Most have families and obligations. As such they cannot attend full time classes, which is very typical in a community college.

Unfortunately many take several years to complete the certificate program, and in many cases, obtain jobs and elect not to continue to obtain the two year AAS Degree. Many students begin by declaring an interest in the two year AAS program, but later find employment opportunities and opt to change to the CAS program.

B. Provide information on graduates in terms of places of employment, starting salary ranges, and number employed in the field of specialization. Include evidence and results of follow-up studies of graduates and employers. The studies should indicate graduate and employer satisfaction with the effectiveness of the educational experience. A summary of the results to be included should indicate the number of individuals surveyed or contacted and the number of respondents.

Students graduating in the ATT AAS Degree program are trained in automotive maintenance and safety. Their salary ranges in local shops range from \$12-\$18/hour. Most without additional experience will begin at the lower end of the pay scale. Some graduates have elected to drive or to move to larger cities to obtain a higher salary.

Current employers are Jenkins Automotive, Keyser WV, Stevens Toyota, Winchester VA. Wimer Automotive, Moorefield WV and Gary's Auto Repair also in Moorefield WV.

C. Present information on the success of graduates in achieving acceptance into baccalaureate programs.

To date students have not continued their education beyond our programs to pursue a baccalaureate degree. This program was designed as a terminal degree program and targeting employment opportunities. It has not been designed as a 2+2 however, some courses are transferable. VII. Financial

A. Indicate the annual total expenditures to deliver the program and source(s) of funding for the program. Include departmental resources, state appropriated funds, grants and contracts, state funds and student fees.

Approved by Assessment: Approved by LOT: Approved by Cabinet: 09-14-12 Approved by Board of Governors: Page 7

Currently the faculty salaries are being paid as part of Eastern's annual budget. Originally salaries were part of grant funding, which has expired for salary use. There is some funding remaining for additional equipment. As we have met with advisors it was clear that we needed some additional equipment. The automotive program, as many technical programs, will find it difficult to completely fund the operation of the program purely through tuition. Student to instructor ratios are low, typically less than 12 students per class, which makes it difficult to fund. A total of nearly \$ 600,000 in grant funding was obtained by Eastern in establishing the Automotive program.

Currently the cost of instruction, annual fees and consumables equate to nearly \$55,000. The cost of the facility is not included in this calculation. Looking at a planned enrolment of 10 first year and 6 second year full time students the annual tuition collected would be \$ 39,000. Leaving a yearly deficit of \$16,000

We have spent considerable time and resources to market our program throughout our district and beyond. This fall registration will help us understand how well the marketing had done to attract students. Eastern does lease a separate facility for the technical programs, which is an additional expense shared by the Electromechanical, Wind Technician, CDL truck driving, and Adult Basic Education. The facility is on a lease to own agreement with the Grant County Development Authority costing \$70,000 per year.

B. Identify projection of future resource requirements and source of funding.

Funding to operate this program.

Future operation of the program looks promising with increases in enrollment, but will not be sufficient to pay salaries and facility expenses. The wind program, electromechanical program, the CDL trucking program and the Adult Basic Education programs will all share in the facility expenses and overall will help support the ATT program.

VIII. Advisory Committee

List all advisory committee members. Provide information on how the advisory committee has been utilized for program improvement.

Grover Duling Potomac HighlandsTech Prep Coordinator/Eastern WVCTC Wind Energy Consultant Jed Metzler South Branch Career and Technical Center

Paul Clem Hampshire County Career and Technical Center

Jeff Byard Potomac Valley Transit Authority Approved by Assessment: Approved by LOT: Approved by Cabinet: 09-14-12 Approved by Board of Governors: Page 8

Royce Heare NAPA Auto Parts

Darwin Keplinger Service Manager Petersburg Motor Company

C.J. Roberts Parts and Service Manager Markwood Automotive

Chris Brake Automotive parts and service Jenkins Automotive

The advisory committee has been instrumental in determining the curriculum and overall content. The advisory committee was integrally involved in all levels of program development from the initially conceptualization of the program, needs assessment and curriculum content. With implementation, the program courses are continually assessed and changed at the recommendation of both the faculty and the advisory committee. Students who are working in the field have also provided recommendations to strengthen the curriculum.

IX. Accreditation

Is an accreditation process available in this field of study? If so, what is the accreditation status of the program?

The primary certifications in Automotive areas are the ASE Certifications. Students may elect to take these certification exams to obtain ASE recognition but this is not required as part of our program. The Automotive Technology program is not currently accredited through National Automotive Technicians Educational Foundation (NEATEF); however, application for this accreditation this is currently under review. Approved by Assessment: Approved by LOT: Approved by Cabinet: 09-14-12 Approved by Board of Governors: Page 9

# APPENDIX I

## **Required Courses**

The Certificate in Automotive Technology will include the following courses: General Education:

- □ CIS 108 Computer Fundamentals 3 credit hours
- □ ENL 115 Technical Communications 3 credit hours
- □ ENL 101 English Composition I 3 credit hours
- □ SSC 147 Understanding Human Diversity 3 credit hours
- □ Social Science Elective 3 credit hours
- □ Mathematics Elective 3 credit hours
- □ Science Elective 3 credit hours

Required Technical Courses:

- □ ATT100 Intro to Automotive Technology 1 credit hours
- □ ATT 103 Engine Repair 4 credit hours
- □ ATT 105 Braking Systems 4 credit hours
- □ ATT 107 Suspension & Steering 4 credit hours
- □ ATT 124 Automotive Electricity/Electronics I 4 credit hours
- □ ATT 126 Engine Performance I 4 credit hours
- □ ATT 128 Auto Heating and Air Conditioning 4 credit hours
- □ ATT 205 Automotive Electricity/Electronics II 4 credit hours
- □ ATT 207 Engine Performance II 4 credit hours
- □ ATT 224 Manual Drive Train & Axles 4 credit hours
- □ ATT 226 Automatic Transmissions & Transaxles 4 credit hours
- □ ATT 276 Automotive Technology Capstone 4 credit hours

This AAS degree requires 62 credit hours.

The AAS program was recently reviewed to meet Series 11 guidelines. The total credit hours for the AAS was reduced to 62 credits from the original 65 credits. Additionally a grade of C or better is now required in all Automotive courses in order to continue to the next course or to graduate. Approved by Assessment: Approved by LOT: Approved by Cabinet: 09-14-12 Approved by Board of Governors: Page 10

# **APPENDIX II**

## **Faculty Data**

Name Douglas Swick Rank Full Time Faculty

Full-time\_X\_ Part-time\_\_\_\_ Adjunct \_\_ Graduate Asst.\_\_\_\_

Highest Degree Earned \_\_\_\_\_ Date Degree Received \_\_\_\_\_

Conferred by\_

Area of Specialization: Automotive Technology

Professional registration/licensure Career Technical Education Certificate

□ ASE Master Technician Certifications

□ ASE Certification in Engine Repair

□ ASE Certification in Automatic Transmission/Transaxle

□ ASE Certification in Suspension and Steering

□ ASE Certification in Braking Systems

□ ASE Certification in Electrical/Electronic Systems

□ ASE Certification in Heating and Air Conditioning

□ ASE Certification in Engine Performance

□ ASE Certification in Manual Drive Train/Transaxle

□ National Automotive Technicians Education Foundation (NATEF) certification

□ WV Vocational Teaching Certificate in Automotive Technology

Yrs of employment at present institution \_\_3

Yrs of employment in higher education \_3

Yrs of related experience outside higher education\_\_\_25\_\_\_

Non-teaching experience: Mr. Swick has operated a private automotive repair business for more than 25 years

To determine compatibility of credentials with assignment:

(a) List courses you taught this year and those you taught last year: (If you participated in teamtaught course, indicate each of them and what percent of courses you taught.) For each course include year and semester taught, course number, course title and enrollment.

Mr. Swick teaches all of the ATT courses for the first year of the program in addition to the Capstone course. Enrollment information is included in Appendix III.

(b) If degree is not in area of current assignment, explain.

 $\Box$  Mr. Swick has worked in the Automotive industry for over thirty years, currently owning and operating his own maintenance shop. He also taught Automotive Technology at the South Branch Career and Technical Center prior to joining the Eastern Team. He was a faculty member at South Branch for 12 years.

Approved by Assessment: Approved by LOT: Approved by Cabinet: 09-14-12 Approved by Board of Governors: Page 11

Name Jeff Byard Rank\_

Check one:

Full-time Part-time Adjunct X Graduate Asst.

Highest Degree Earned: Automotive Technology AAS Date Degree Received: August 4, 1995

Conferred by WVU Institute of Technology

Area of Specialization Automotive Technology

Professional registration/licensure

□ ASE Master Technician Certifications

- $\hfill\square$  ASE Certification in Engine Repair
- $\hfill\square$  ASE Certification in Automatic Transmission/Transaxle
- □ ASE Certification in Suspension and Steering
- □ ASE Certification in Braking Systems

□ ASE Certification in Electrical/Electronic Systems

- □ ASE Certification in Heating and Air Conditioning
- □ ASE Certification in Engine Performance
- □ ASE Certification in Manual Drive Train/Transaxle
- □ Ford ASSET, 2 year Certificate
- □ Ford Senior Master Technician

WV Vocational Teaching Certificate in Automotive Technology

Yrs of employment at present institution \_\_2\_\_

Yrs of employment in higher education 2

Yrs of related experience outside higher education\_14\_\_\_\_

Non-teaching experience\_\_\_\_

To determine compatibility of credentials with assignment:

(a) List courses you taught this year and those you taught last year: (If you participated in teamtaught course, indicate each of them and what percent of courses you taught.) For each course include year and semester taught, course number, course title and enrollment.

Mr. Byard teaches second year AAS courses. Enrollment information is included in Appendix III. (b) If degree is not in area of current assignment, explain. Approved by Assessment: Approved by LOT: Approved by Cabinet: 09-14-12 Approved by Board of Governors: Page 12

APPENDIX III						
Headcount and FTE			Full Time	Graduates		
Statistics on	Statistics on					
Graduates						
Headcount						
Fall 2009	16	15.1	16	0		
Spring 2010	13	14.0	13	0		
Fall 2010	13	12.9	12	0		
Spring 2011	17	15.1	12	0		
Fall 2011	17	16.6	15	0		
Spring 2012	17	15.5	13	1		
Total	93	89.2	81	1		

Eastern West Virginia Community and Technical College Board of Governors Meeting of October 17, 2012

ITEM:	Approval CAS - ATT
COMMITTEE:	Committee of the Whole
RECOMMENDED RESOLUTION:	Resolved, That the Board of Governors approve the following post-audit review

See below

# **Post-Audit Review**

BACKGROUND:

For Occupational Programs Implemented Under the Provisions of Series 37 West Virginia Council for Community and Technical College Education Institution: Eastern West Virginia Community and Technical College Program (Degree and Title): Automotive Technology, Certificate in Applied Science CIP Code: 47.0604 I. Introduction

The Automotive Technology (ATT), CAS program provides a technical education at the certificate level. Through instruction and practical application, students gain knowledge and skills required of the modern automotive technician.

Successful completion of the Automotive Technology program will allow graduates to enter the workforce at the technician level. They are prepared to apply the knowledge and skills developed in lectures and laboratories to diagnose, troubleshoot and repair today's complex vehicles.

Students learn to comply with personal and environmental safety practices associated with clothing; eye protection; hand tools; power equipment; proper ventilation; and the handling, storage and disposal of chemicals/materials in accordance with local, state, and federal safety and environmental regulations.

The Automotive Technology curriculum prepares graduates to work in dealerships, independent repair facilities, automotive suppliers, distributorships and sales. The graduate is prepared to become self-employed in the automotive repair field. Typical salaries for automotive technicians in our area range from \$12 to \$18 dollars per hour. In addition, most large maintenance shops include medical benefits.

II. Goals and Objectives

## **Program Goals**

The program was developed with the help of local industries throughout Eastern WVCTC's six county service area. The goals of the program were to educate individuals to help them move to higher level positions within automotive repair shops and to help supply future needs for automotive technicians. Discussions of having "people in the pipeline" were a constant thread throughout the meetings and course development. Automotive technician employers throughout our district have been involved in our original discussions and more importantly our continuing advisory meetings.

## **Program Need**

The Potomac Highlands Region of West Virginia does not offer a post secondary program in Automotive Technology that prepares its graduates to enter the highly technical and competitive automotive industry. Emphasis will be directed to preparing the graduates to pass ASE industry recognized certification tests. These certifications will enable the program graduates to obtain jobs that pay an average wage of \$12.00 to over \$18.00 per hour. The closest similar automotive training degree programs are at Allegany College of Maryland and Blue Ridge Community College in Weyers Cave, Virginia. Many of the Career and Technical Education adult and secondary students in Eastern's service region traveled out-of-state to specialty schools to obtain the skills to be able to pass the rigid ASE national certification exams required for the technicians working in the better repair shops. Recent graduates of the South Branch Career and Technical Center have spent between \$25,000.00 and \$35,000.00 per student to obtain this advanced training at schools such as:

U Wyoming Technical Institute, Pennsylvania

- Universal Technical Institute, Inc., Mooresville, North Carolina
- □ Advance Technical Institute, Norfolk, Virginia

This program will is now offered on the EWVCTC Technology Center located in Petersburg, WV. III. Assessment

## **Program Level Assessment**

The assessment of the Certificate in Automotive Technology will follow assessment instruments and standards to discern student academic achievement and course effectiveness in meeting the certificate goals and course outcomes.

 $\Box$  Completion Rate/course level: At least 80% of students enrolling in the certificate will successfully complete the course(s). This will be determined after registration each semester based on enrollment numbers. At least 80% of the students will demonstrate mastery of the course outcomes by earning at least a 70% average in each course through a variety of classroom assessments.

 $\Box$  Drop Rate: Beginning in Spring 2009 the drop rate for Certificate in Automotive Technology will be tracked. The drop rate will not exceed 30%.

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<sup>2</sup> Course-level effectiveness: Course outcomes for all of the Automotive Technology courses will be assessed. At least five outcomes from each course will be assessed. Exam questions linked to course learning outcomes will be included in the final exam.

□ Persistence Rate: Students in the Certificate in Automotive Technology will be tracked throughout their certificate program to determine persistence through Certificate completion.

 $\Box$  Graduation Rate: At least 70% of students enrolling in the Certificate in Automotive Technology will successfully complete the certificate within a reasonable time based on full-time or part-time implementation. This will be measured by the number obtaining the Certificate.

□ Syllabus Analysis: Syllabus analysis will be conducted on an annual basis to assure consistency of outcomes with Mater Course Record Forms and among sections of specific courses.

□ Transcript Analysis: Transcript analysis will be conducted as triggered by deficiencies in course level assessment activities.

□ Advisory Committee Review: Annual advisory committee review will provide qualitative evaluation of program effectiveness in meeting regional paraprofessional educator needs.

 $\Box$  Course evaluation surveys will be used as indirect assessment measures of student success and satisfaction.

□ Graduate Placement Rate: Tracking of students completing the Certificate in Automotive Technology will be done by a survey to determine the number of graduates obtaining employment in their field of study. The survey will include questions to collect data on location, salary, job preparedness, and reasons why graduates are not working in their field if applicable.

All technical courses are assessed on a two year cycle. Student observation task sheets serve as the data source for course learning outcome assessment. Results in two course assessment reports (ATT 105, ATT 107) identified a learning outcome not being satisfactorily met at the minimum performance standard. As a result, course materials were reviewed and amended to place more emphasis and allow more application time in the lab portion of these courses. Results of this change will be monitored through the next assessment cycle. Based on recommendations from the faculty the program has been changed to require that all courses in the major must be completed with a 2.0 or grade of C of better. Approved by Assessment: Approved by LOT: Approved by Cabinet: 09-14-12 Approved by Board of Governors: Page 4

IV. Curriculum

A. Include a summary of degree requirements (including entrance standards and exit standards) and provide commentary on significant features of the curriculum.

B. Provide a list of courses along with the number of credit hours required for each course. Include specific course titles and numbers. Label as Appendix I.

C. Submit a listing of the course delivery modes.

A. Summary of Degree Requirements

The Automotive Technology, Certificate in Applied Science program requires students to be capable of computations in Algebra as well as reading comprehension and communications.

Significant features of the ATT program are the actual hours of "hands on" experience.

Many of the students entering these certificate programs are tactile learners and tend to not do as well in lecture only courses. We have designed the courses to not only teach basics and fundamentals, but to help students understand why they need to learn these functions. The program incorporated multiple instructional methods to address diverse learning styles.

B. The courses lists with credit hours are listed in Appendix I.

C. Course Delivery Modes

These courses all have a lecture and a laboratory component where students get hands on experience working on systems and equipment. Computerized trainers are incorporated throughout the curriculum to enhance the learning opportunities. All trainers can be programmed to provide additional emphasis on specific technical skills as deemed appropriate through assessment or advisory committee recommendations. Students learn all areas of automotive basic maintenance. The following are skills emphasized by the Automotive Technology Advisory Committee:

 $\Box$  Apply accepted safety and health practices in the workplace.

□ Use proper tools and instrumentation to diagnose, troubleshoot and repair braking systems.

 $\Box$  Use proper tools and instrumentation to diagnose, troubleshoot and repair automotive steering and suspension systems.

□ Use proper tools and instrumentation to diagnose, troubleshoot and repair automotive engines.

 $\Box$  Use proper tools and instrumentation to diagnose, troubleshoot and repair automotive electrical and electronic systems and components.

 $\Box$  Use proper tools and instrumentation to diagnose, troubleshoot and repair automotive heating systems.

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<sup>2</sup> Use proper tools and instrumentation to diagnose, troubleshoot and repair automotive air conditioning systems.

□ Apply effective written and oral communication skills.

□ Demonstrate computer literacy.

## V. Faculty

Submit information on the total number of full-time and part-time faculty utilized per year to deliver the program. Use Appendix II forms. The narrative should summarize points relating to faculty teaching courses within the major (percentage of faculty holding tenure, extent of use of part-time faculty, level of academic preparation, etc.) Data on part-time faculty may be abbreviated, but should minimally include academic degree held and list of courses taught.

The Automotive Program currently utilizes two instructors. Mr. Swick is our full time faculty. He is a talented instructor and holds nine ASE certifications. Our second faculty member is Mr. Byard who is an adjunct faculty. Mr. Byard is employed in the automotive industry and is currently a shop manager. Data on individual instructors, their education and courses taught are contained in Appendix II. All of our instructors have many years of professional experience ranging from 7 - 30 years in industry and 2 to 20 years in educational settings.

## VI. Enrollment and Graduates

A. Submit data indicating the headcount and full-time equivalency (FTE) enrollment along with the number of graduates for each year the program has been in existence. Label as Appendix III. Data on headcount and graduates is contained in Appendix III.

Automotive students are in many cases nontraditional learners. Most have families and obligations. As such they cannot attend full time classes, which is very typical in a community college.

Unfortunately many take several years to complete the certificate program, and in many cases, obtain jobs and elect not to continue to obtain the two year AAS Degree.

B. Provide information on graduates in terms of places of employment, starting salary ranges, and number employed in the field of specialization. Include evidence and results of follow-up studies of graduates and employers. The studies should indicate graduate and employer satisfaction with the effectiveness of the educational experience. A summary of the results to be included should indicate the number of individuals surveyed or contacted and the number of respondents. Approved by Assessment: Approved by LOT: Approved by Cabinet: 09-14-12 Approved by Board of Governors: Page 6

Students graduating in the ATT Certificate program are trained in the basics of automotive maintenance and safety. Their salary ranges in local shops range from \$12-\$18/hour. Most without additional experience will begin at the lower end of the pay scale. Some graduates have elected to drive or to move to larger cities to obtain a higher salary.

Current employers are Jenkins Automotive, Keyser WV, Stevens Toyota, Winchester VA. Wimer Automotive, Moorefield WV and Gary's Auto Repair also in Moorefield WV.

C. Present information on the success of graduates in achieving acceptance into baccalaureate programs.

To date students have not continued their education beyond our programs to pursue a baccalaureate degree. This program was designed as a terminal degree program and targeting employment opportunities. It has not been designed as a 2+2 however, some courses are transferable. VII. Financial

A. Indicate the annual total expenditures to deliver the program and source(s) of funding for the program. Include departmental resources, state appropriated funds, grants and contracts, state funds and student fees.

Currently the faculty salaries are being paid as part of Eastern's annual budget. Originally salaries were part of grant funding, which has expired for salary use. There is some funding remaining for additional equipment. As we have met with advisors it was clear that we needed some additional equipment. The automotive program, as many technical programs, will find it difficult to completely fund the operation of the program purely through tuition. Student to instructor ratios are low, typically less than 12 students per class, which makes it difficult to fund. A total of nearly \$ 600,000 in grant funding was obtained by Eastern in establishing the Automotive program. Currently the cost of instruction, annual fees and consumables equate to nearly \$55,000. The cost of the facility is not included in this calculation. Looking at a planned enrolment of 10 first year and 6 second year full time students the annual tuition collected would be \$ 39,000. Leaving a yearly deficit of \$16,000

We have spent considerable time and resources to market our program throughout our district and beyond. This fall registration will help us understand how well the marketing had done to attract students. Eastern does lease a separate facility for the technical programs, which is an additional expense shared by the Electromechanical, Wind Technician, CDL truck Approved by Assessment: Approved by LOT: Approved by Cabinet: 09-14-12 Approved by Board of Governors: Page 7

driving, and Adult Basic Education. The facility is on a lease to own agreement with the Grant County Development Authority costing \$70,000 per year.

B. Identify projection of future resource requirements and source of funding.

Funding to operate this program.

Future operation of the program looks promising with increases in enrollment, but will not be sufficient to pay salaries and facility expenses. The wind program, electromechanical program, the CDL trucking program and the Adult Basic Education programs will all share in the facility expenses and overall will help support the ATT program.

VIII. Advisory Committee

List all advisory committee members. Provide information on how the advisory committee has been utilized for program improvement.

Because two programs have merged below are the advisory members for both the Electromechanical and the Wind Technician Programs.

Grover Duling Potomac Highlands Tech Prep Coordinator/Eastern WVCTC Wind Energy Consultant

Jed Metzler South Branch Career and Technical Center

Paul Clem Hampshire County Career and Technical Center

Jeff Byard Potomac Valley Transit Authority

Royce Heare NAPA Auto Parts

Darwin Keplinger Service Manager Petersburg Motor Company

C.J. Roberts Parts and Service Manager Markwood Automotive

Chris Brake Automotive parts and service Jenkins Automotive

The advisory committee has been instrumental in determining the course curriculum and overall content. The advisory committee was integrally involved in all levels of program development from the initially conceptualization of the program, needs assessment and curriculum content. With implementation, the program courses are continually assessed and changed at the recommendation of both the faculty and the advisory committee. Students who are working in the field have also provided recommendations to strengthen the curriculum.

IX. Accreditation

Is an accreditation process available in this field of study? If so, what is the accreditation status of the program?

The primary certifications in Automotive areas are the ASE Certifications. Students may elect to take these certification exams to obtain ASE recognition but this is not required as part of our program. Approved by Assessment: Approved by LOT: Approved by Cabinet: 09-14-12 Approved by Board of Governors: Page 8

The Automotive Technology program is not currently accredited through National Automotive Technicians Educational Foundation (NEATEF); however, application for this accreditation is currently under review. Approved by Assessment: Approved by LOT: Approved by Cabinet: 09-14-12 Approved by Board of Governors: Page 9

## APPENDIX I Required Courses

The Certificate in Automotive Technology will include the following courses:

General Education:

- □ CIS 108 Computer Fundamentals 3 credit hours
- □ ENL 101 English Composition 3 credit hours

Required Technical Courses:

- □ ATT100 Intro to Automotive Technology 1 credit hours
- □ ATT 103 Engine Repair 4 credit hours
- □ ATT 105 Braking Systems 4 credit hours
- □ ATT 107 Suspension & Steering 4 credit hours
- □ ATT 124 Automotive Electricity/Electronics I 4 credit hours
- □ ATT 205 Auto Electronics II 4 credit hours
- $\hfill\square$  ATT 128 Auto Heating and Air Conditioning 4 credit hours

The Certificate will require a minimum of 31 credit hours.

The Certificate had to be updated to include a college level English and a college level math as per recent requirement changes, as well, these changes will take place in the Fall of 2012. Approved by Assessment: Approved by LOT: Approved by Cabinet: 09-14-12 Approved by Board of Governors: Page 10

# **APPENDIX II**

## **Faculty Data**

Name Douglas Swick Rank Full Time Faculty

Full-time\_X\_ Part-time\_\_\_\_ Adjunct \_\_ Graduate Asst.\_\_\_\_

Highest Degree Earned \_\_\_\_\_ Date Degree Received \_\_\_\_\_

Conferred by\_

Area of Specialization: Automotive Technology

Professional registration/licensure Career Technical Education Certificate

□ ASE Master Technician Certifications

- □ ASE Certification in Engine Repair
- □ ASE Certification in Automatic Transmission/Transaxle
- □ ASE Certification in Suspension and Steering
- □ ASE Certification in Braking Systems
- □ ASE Certification in Electrical/Electronic Systems
- □ ASE Certification in Heating and Air Conditioning
- □ ASE Certification in Engine Performance
- □ ASE Certification in Manual Drive Train/Transaxle
- □ National Automotive Technicians Education Foundation (NATEF) certification
- □ WV Vocational Teaching Certificate in Automotive Technology

Yrs of employment at present institution \_\_3

Yrs of employment in higher education 3

Yrs of related experience outside higher education\_\_\_25\_

Non-teaching experience: Mr. Swick has operated a private automotive repair business for more than 25 years

To determine compatibility of credentials with assignment:

(a) List courses you taught this year and those you taught last year: (If you participated in teamtaught course, indicate each of them and what percent of courses you taught.) For each course include year and semester taught, course number, course title and enrollment.

Mr. Swick teaches all of the ATT courses for the first year of the program in addition to the Capstone course. Enrollment information is included in Appendix III.

(b) If degree is not in area of current assignment, explain.

 $\Box$  Mr. Swick has worked in the Automotive industry for over thirty years, currently owning and operating his own maintenance shop. He also taught Automotive Technology at the South Branch Career and Technical Center prior to joining the Eastern Team. He was a faculty member at South Branch for 12 years.

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<b>APPENDIX I</b>	Π			
Headcount and FTE		Fu	ıll Time	Graduates
Statistics on				
Graduates				
Headcount				
Fall 2008	1	.9		0
Spring 2009	1	1.	1	1
Fall 2009	2	1.	9	1
Spring 2010	2	2.:	5	2
Fall 2010	4	3.	1	3
Spring 2011	3	2.:	5	2
Fall 2011	3	3.3	3	1
Spring 2012	6	5.2	4	3
Total	22	20.5	16	4

### Informational Item:

EASTERN WEST VIRGINIA COMMUNITY AND TECHNICAL COLLEGE **REGULATION NO. – AR-3.2** 

TITLE: WORKFORCE EDUCATION PROGRAM TYPE DEFINITION AND PARTICIPANT CLASSIFICATION

**DEFINITION** This regulation provides for definitions of non-credit types of programming for the classification of participants and programs in data tracking and reporting.

#### EFFECTIVE DATE: JULY 27, 2004

#### PROCESS:

- 1. Workforce Education offers the following types of programming:
  - a. Contracted Training
    - i. Customized Training (EWVCTC designed and delivered)
    - ii. Brokered Services
    - iii. Assessment/Testing
    - iv. Technical Services
  - b. Continuing Education
    - i. General Vocational Skill Upgrade
    - ii. General Professional Development
    - iii. Professional

#### iv. Open-Enrollment Classes

- c. Small Business Development
  - i. Counseling/Technical Assistance
  - ii. Open-Enrollment Classes
- d. Community Education
- 2. For purposes of tracking and data collection, the following definitions apply to each of the programming areas listed above. Participants will be classified and counted in one or more of the categories based on the type of program in which they have registered.
  - a. Contracted Training: Any services provided to an employer organization in which the employer is considered to be the primary client.
    - i. Customized Training: Programs for employer clients in which the client organization's employees are the primary recipients of training services. Such programs must be designed and delivered by the College.
    - ii. Brokered Services: Services for employer clients in which the College sub-contracts the services to an outside vendor organization (not an individual facilitator or instructor).
    - iii. Assessment/Testing: Services in which individuals are tested through one of the College's standardized testing services. The fiscally responsible client may be the individual, an employer organization, or some other organization that requires such services for its clients. Test reports may be sent to the individual person tested, or his/her employee and/or some other organization as designated by the individual.
    - iv. Technical Services: Services provided to client organizations that do not necessarily fit into one of the above three categories. This may include needs assessment services, curriculum development, structured job training, job profiling, etc.
  - b. Continuing Education: Open enrollment courses marketed either to the general public or to specialized populations. These courses must award Continuing Education Units (CEUs) as provided for under College Policy BP-3.14.
    - i. General Vocational Skill Upgrade: Open enrollment courses designed for job-related skills improvement. Course descriptions must clearly describe how the course content will improve job related skills.

- ii. General Professional Development: Open enrollment courses designed to improve individual performance in such areas as business, soft skills, communication, etc. Course descriptions must clearly describe the content accordingly.
- iii. Professional: License required continuing education. These courses must be certified to offer a professionally recognized CEU (instead of the general CEU) to satisfy required hours of continuing education to maintain licensure.
- iv. Open Enrollment Classes: Classes marketed to entrepreneurs and small business owners in which participants register individually and pay fees when applicable.
- c. Small Business Development: Any services provided to entrepreneurs and/or small business organizations as defined by the U.S. Small Business Administration Department.
  - i. Counseling/Technical Assistance: Any on campus counseling or on site consulting services provided to an individual entrepreneur or small business organization.
  - ii. Open Enrollment Classes: Classes marketed to entrepreneurs and small business owners in which participants register individually and pay fees when applicable.
- d. Community Education: Non-credit open enrollment classes marketed to the general public primarily to satisfy a vocational, recreational and personal interests. These classes will not award CEUs.
- 3. Classes and projects will be classified in the Workforce Education database based upon the above definitions rather than based upon the managing staff member who is coordinating the project.
- 4. A cross-program duplicate learner is a participant who has already enrolled in one any of the College's credit or non credit courses or classes within the fiscal year. courses or classes within the fiscal year, excluding community education. Cross-program duplicate learners will be counted within the individual program on all reports. Whenever a report requires a non-duplicate headcount, the cross-program duplicate learners will be subtracted from the grand total to produce a non-duplicated headcount grand total.

The Dean for Workforce Education or designee is responsible for implementation.

DR. LINDA S. DUNN, PRESIDENT DR. CHARLES TERRELL

Date

# Contact Activities Dr. Chuck Terrell September 2012 – October 2012

## September

- 19 Grant County Rural Development Authority Board meeting
- 20 Potomac Highlands District Consortium Economic Development Summit
- 25 Innovation Team conference call with Loraine Community College
- 26-28 Empact Summit Future of Entrepreneurship Education
- 30 Capon Bridge Founder's Day

# October

- 2 SGA Lunch with the President
- 4 Establishing the 2013 System Legislative Agenda meeting, Charleston
- 10 Tim Mouse, Fire Marshall-Technology Center
- 10-11 WVCTCS Council Meeting, Wheeling